



# **Cobra RC Toys Training Manual**

## What is Cobra?

Cobra is a Canadian developed Remote Controlled Toy Brand.

The toys line consists of 20-30 items such as Mini / Mid-Sized and Large Helicopter, Stunt Cars, Tanks, Motor Bikes, Boats and more...

Cobra offers different toys for children of all ages. In addition, Cobra offer high quality, professional Helicopters suitable also for teenagers and adults.

## Why Cobra?

1. **Quality** – Carefully developed and tested (quality control in China), Cobra Toys use **better batteries** - often Li-Poly for quicker charge time and longer play time, better components and superior construction.  
The result is a premium quality designed and built product.
2. **Reliability** -In addition to our high quality products you will also find that we carry (on our website) stock of **replacement parts** for some key parts and connectors.  
Accidents happen and we want you to be able to continue using and enjoying your purchase. On various items, some spare parts are also provided inside the box.
3. **Safety** – Overcharge prevention circuits and battery modification to reduce heating are some of our measurements to ensure the products are as safe as possible.  
Our Transformers are CE and UL, approved to meet all European and Worldwide standards.
4. **Cool additions** such as **countries flags** stickers to put on the helicopters, A **Landing pad** is also provided inside the box. We also added cool **led lights** to most of our helicopters.
5. New designed **Cobra packaging** – Colorful and Attractive.  
Our website address is written on every package to ensure the best customer service possible.
6. Cobra is committed to its customers. On our website [www.cobratoys.com](http://www.cobratoys.com), we provide **customer service** to all end users after the Christmas Season. We provide the Kiosk and Store owners as well as the leasing mall manager, **signs for after the Christmas** referring customers to our website for service. In addition, we have 16 years of **experience**. We keep stock year round and will always be happy to serve you.

## Product Information:

### Mini 2 Channel Infrared Helicopters



Army



Apache



Civil

For Age 8+ (Is suitable for ages 5 and up with Adult Supervision)

#### Features:

- Wide infra-red control.
- Miniature Size and Light weight .
- Foam body withstands crashes .
- Quick, Fast Flight and Very Stable.
- Tri-band technology – 3 Channel Selection on remote allowing flight and separate control of up to 3 helicopters simultaneously

#### Package Includes:

- 1x Mini helicopter
- 1 x Infra Red Transmitter
- 1x Spare tail propeller
- Instructions, Landing Pad and Flag Sticker Page.
- Built In Lithium Li-Poly Battery

#### Technical Specs:

- Charge Time – 10-20 Minutes
- Flight Time – 5-10 Minutes
- Requires 6 x AA Batteries ( Not Included )

#### Safety:

- For Indoor Use Only
- Use with Adult Supervision
- Fly over soft surface (Grass, Carpet)
- Do not leave connected to Charger

### Mini 2 Channel Fighting Helicopter



All info is **identical** to the Mini 2 Channel except:

- Fighting capabilities – Allow 2 or 3 helicopters to fight one another and shoot down the opponent using a hi-tech infrared beam.
- Auto Channel Selection – Allows every helicopter to act as 3 channel A/B/C automatically.

### Mini 3 Channel Infrared Helicopters



Apache



Shark



Black Hawk



Thunder

For Age 8+ (Is suitable for ages 5 and up with Adult Supervision)

#### Features:

- Wide infra-red control.
- Miniature Size and Light weight .
- Foam body withstands crashes .
- Quick, Fast Flight and Very Stable.
- Tri-band technology – 3 Channel Selection on remote allowing flight and separate control of up to 3 helicopters simultaneously
- Full 3D Flight allowing forward and Backward Flight.

#### Package Includes:

- 1x Mini helicopter
- 1 x Infra Red Transmitter
- 1x Spare tail propeller
- Instructions, Landing Pad and Flag Sticker Page.
- Built In Lithium Li-Poly Battery

#### Technical Specs

- Charge Time – 10-20 Minutes
- Flight Time – 5-10 Minutes
- Requires 6 x AA Batteries ( Not Included )

#### Safety:

- For Indoor Use Only
- Use with Adult Supervision
- Fly over soft surface (Grass, Carpet)
- Do not leave connected to Charger

## **Big 2 Channel Helicopter - Hawk**



For Age 14+ (Is suitable for ages 10 and up with Adult Supervision)

### **Features:**

- Long Range Radio Control
- Real Helicopter Structure and Body
- Flexible Body Withstands Crashes
- Quick, Powerful and Very Stable.
- 2 Frequencies available ( 40 and 27 Mhz )

### **Package Includes:**

- 1x Helicopter
- 1 x Radio Transmitter
- 1x Antenna
- Instructions Manual
- Built In Lithium Li-Poly Battery

### **Technical Specs**

- Charge Time – 2-4 Hours
- Flight Time – 10-15 Minutes
- Requires 8 x AA Batteries ( Not Included )

### **Safety:**

- For Outdoor Use Only
- Use with Adult Supervision
- Fly over soft surface (Grass, Carpet)
- Do not leave connected to Charger

## **Big 2 Channel Dragonfly Helicopter**



For Age 14+ (Is suitable for ages 10 and up with Adult Supervision)

### **Features:**

- Long Range Radio Control
- 2 Frequencies available ( 40 and 27 Mhz )
- Fly Up to 30 mts/ 100 ft
- Twin Electric Motor

### **Package Includes:**

- 1x Helicopter
- 1 x Radio Transmitter
- 1x Antenna
- Instructions Manual
- Built In Lithium Li-Poly Battery

### **Technical Specs**

- Charge Time – 4-6 Hours
- Flight Time – 10-15 Minutes
- Requires 8 x AA Batteries ( Not Included )

### **Safety:**

- For Outdoor Use Only
- Use with Adult Supervision
- Fly over soft surface (Grass)
- Do not leave connected to Charger

## **Mid Size 3 Channel Helicopter / Large Size 3 Channel Helicopter**



For Age 14+ (Is suitable for ages 10 and up with Adult Supervision)

### **Features:**

- Long Range Radio Control
- Real Helicopter Structure and Body
- Flexible Body Withstands Crashes
- Quick, Powerful and Very Stable.
- 2 Frequencies available ( 40 and 27 Mhz )
- Full 3D Flight – Real Helicopter Performance

### **Package Includes:**

- 1x Helicopter
- 1 x Radio Transmitter
- 1x Antenna
- Instructions Manual
- Built In Lithium Li-Poly Battery

### **Technical Specs**

- Charge Time – 2-4 Hours
- Flight Time – 10-15 Minutes
- Requires 8 x AA Batteries ( Not Included )

### **Safety:**

- For Outdoor Use Only
- Use with Adult Supervision
- Fly over soft surface (Grass, Carpet)
- Do not leave connected to Charger



### **Lunar Stunt Car**



For Age 3+

#### **Features:**

- Battery Operated Radio Controlled Car
- Built in charge jack for easy recharging
- Turbo 360 degree front Axle Spins
- Colorful Lighted Wheels
- Spinning Action: Spiral spins / Amazing flip over / 360 degree coiling
- Blazing Speed
- Incredible acrobatics

#### **Package Includes:**

- 1x Lunar Stunt Car
- 1x Radio controller
- 4x Four rechargeable 'AA' Batteries
- 1x '9V' Alkaline Battery
- 1x AC adaptor for rechargeable batteries
- 1x Operation manual
- Available also without the Batteries and Charger.

#### **Tech Specs**

- Charge Time – 2-4 Hours
- Run Time – 15-30 Minutes
- Available in 2 Frequencies ( 49 and 27 Mhz )

#### **Safety:**

- Use with Adult Supervision
- Do not Overcharge

## Sales Pitch

Are you looking for toys for your Son/Brother/Friend? What age is he?

Have you ever heard of Cobra Toys?

Cobra Toys is one of the leading toy brands in the world. The toys are developed and designed in Canada and are sold worldwide.

Let me tell you a bit about our toys....

Cobra toys offer a variety of R/C toys for children of all ages. R/C stands for remote Controlled. We carry helicopters, stunt cars, tanks, speed boat, motorcycles and more...

The advantage of Cobra Toys can be summarized in 2 words: Quality and Safety.

We have very strict quality control and use a number of measures to ensure the best and safest possible product. Our batteries are non toxic and are connected with internal overcharge prevention circuits. Most batteries are Li-Poly to allow shorter charge time and longer Play time.

We are very committed to our customers. On our website [CobraToys.com](http://CobraToys.com), we provide **customer service** after the Christmas Season if you have any problem with your product you are welcome to enter our website, read the manuals and if needed fill out the customer service form and have one of our representatives contact you. We also offer replacement parts since accidents do happen.

In addition, on our website we sell the products you see here and many more and allow you to buy additional items to complete your Cobra Toys collection.

### Mini Helicopters

Every Helicopter has a Flag stickers page which allow you to decorate your helicopter to your personal touch, we also have a Landing pad with flying instructions on the back that you can take with you. After some practice you will be able to land your helicopter right on the pad. The Mini Helicopters charge off the remote control which saves you the hassle of carrying a charger or being dependant on an electric socket. Just take your helicopter with you and charge it again and again, only 15 minutes will take for each charge.

### Large Helicopters

The Large helicopters are the professional line of R/C toys, they are suitable for outdoor use, will fly up to 30 mts / 100 ft and have an extra long range radio control reception.

They are very powerful and will create a strong wind when they fly just like an actual helicopter. They are made of the best materials in order to withstand crashes but since they are quite heavy and strong they must be flown with caution in order to avoid crashes as much as possible. The most important thing is to watch out for power and phone lines.

They will serve as the perfect gift for teenager and adult flight lovers.

### 2 Channel / 3 Channel Helicopters , what is the difference?

The 2 Channel Helicopters will fly up and down and also allow spinning left and right.

It is very important to calibrate the spin when first flying the helicopters. This can be done with the extra buttons on the remote.

The 3 Channel Helicopter allow Full 3D flight and therefore imitate real helicopter performance, they will allow up and down flight, spin left and right and forward and back flight.

### **Lunar Stunt Cars**

The Lunar Stunt cars are one of the most successful RC toy in the world. It is also considered the most reliable one.

This car is suitable to all children from Age 3. It is very easy to operate and does not contain any small or fragile parts.

The stunt car is equipped with impressive lighting and when used with the original batteries, can be played with for up to 30 minutes.

The supplied Batteries/ Power Pack is most recommended, Alkaline batteries will not last as long.

### **Safety**

Most of our products, especially the Helicopters will take some time to learn to control. It is very important that in the first few days you will fly the helicopters carefully with Adult supervision and over a soft service. Never use the Mini Helicopters outdoors and never use the Large Helicopters indoors. Always make sure the area is clear before using the Helicopters and Stunt Cars.



## **Cobra Cart Customers Important Terms and Conditions regarding Customer Service and Returns**

### **Cobra Retail Customer Care**

After your cart is closed for the season ,Cobra Toys offers Retail Customer Care at no additional cost to the cart operator. We strive to respond to web inquiries within 48 hours .End users can contact us via our website for any replacement parts or defective warranty claims. This service gives peace of mind to Cobra Cart operators and Retail customers. Please do not give customers our phone number as we do not handle end user inquiries via phone .

Cart operators and their staff are required to assess problems, attempt to rectify, and replace parts or replace defective units with new working units. In other words ,Carts are responsible to handle Warranty Claims and ALL Customer Service issues while the cart is open for business .Cobra will provide spare parts for warranty claims (Limited 90 Day Warranty) at no charge, excluding rotor blades for helicopters and batteries. Spare parts are supplied at a nominal fee for you to service customers with broken parts. Often, customers don't know or are not familiar with RC Toy operation. It is the Cart Operators responsibility to handle these customer concerns, and it's in the best interest of the Cart Operator to ensure customers are satisfied with their purchase. Retain defective toys - in packaging with a copy of original receipt and retail customer's name and phone number for each toy - in the unlikely event that your defects end up exceeding the 5% limit .

### **Returns Policy for Carts**

Cobra wholesale pricing includes a built in 5% defect rate (Cobra Toys average historical defect rate is less than 2% ).(This means that Cobra Toys will not credit for defects where total number of defects is less than 5% of total units sold .In the rare case that your defect exceeds 5%, Cobra Toys will inspect your defects and credit you for any defects over this 5% allowance .Returns deemed not defective will not be credited or returned to the cart customer.

If returns are authorized, product is to be returned shipping prepaid by customer to Relaxus Head Office or warehouse of our choice .Returns require a authorization number) or they will be refused) in advance and returns will be inspected to ensure that they meet the term defective. Defects do not include missing or broken parts which can be requested by cart operators from Cobra. Broken products from use also do not qualify as defective .Returns must be in original packaging and include a copy of the purchase receipt as well as retail customer's name and phone number. Our defective return policy is not valid for customers whose account balances are not paid in full or have in the past or present had any overdue balance.